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Proposed closure of Alexandra Road Crisis Unit

Haringey Council is undertaking a programme of consultation about the future of some of the adult services it directly provides. The consultation takes place between 31st January and 30th April 2011.

The Council is facing unprecedented Government cuts to its budget and this will, along with other parts of the council have very serious consequences for adult social care services. Proposed changes include the closure of Council-run residential care homes, day and drop-in centres and mental health services, which we run with NHS Haringey and Barnet, Enfield and Haringey Mental Health Trust, as appropriate.

NHS Haringey and the Council recognises the value and importance of these services but has no alternative than to consider their proposed closure as both organisations are no longer able to directly provide and/or pay for some health and adult social care services in future.

We want you to have your say about our proposals; and the future of the Alexandra Road Crisis Unit in Haringey where the current service would potentially cease. Please help us by completing this short survey. **The closing date for the survey is 30 April 2011.** Please start the survey on the next page.

Please note, the survey needs session cookies enabled on your browser, otherwise you may experience problems filling in the survey. We use session cookies to allow you to page through the survey without losing any information. No personal information is stored or obtained from your computer. If you're unsure how to enable session cookies, please visit www.haringey.gov.uk/cookies.

Q1 To what extent do you support our proposal to close Alexandra Road Mental Health Crisis Unit?

- 3 (5.7%) Strongly support
- 0 (0.0%) Support
- 0 (0.0%) Neither support nor don't support
- 4 (7.5%) Do not Support
- 46 (86.8%) Strongly do not support

Q2 Please tell us the reason(s) for your answer:

50 (94.3%)

Q3 Do you understand why Haringey Council is proposing to close Alexandra Road?

- 30 (56.6%) Yes
- 16 (30.2%) No
- 6 (11.3%) Not sure

Q4 If you do not understand the reasons, or are unsure, please tell us why?

28 (52.8%)

About the Future

The following questions are designed to help shape a future of services potentially provided by others to meet your needs.

Q5 Which of the following do you think can help support you best in the future?

- 1 (1.9%) Psychiatric services
- 3 (5.7%) Adult social services
- 2 (3.8%) User-led self-help social groups
- 37 (69.8%) A mixture of all three

Q6 Which of the services currently provided at Alexandra Road do you feel are important to people in crisis? (Please rate each of them from 1 to 5 with 1 being the least important and 5 being the most important)

	1	2	3	4	5
Accommodation	4 (7.5%)	3 (5.7%)	4 (7.5%)	5 (9.4%)	33 (62.3%)
Meals	4 (7.5%)	7 (13.2%)	9 (17.0%)	7 (13.2%)	23 (43.4%)
Social support (including the support of others with similar experiences)	5 (9.4%)	1 (1.9%)	3 (5.7%)	6 (11.3%)	32 (60.4%)
Education or training	5 (9.4%)	5 (9.4%)	8 (15.1%)	13 (24.5%)	17 (32.1%)
Physical activities	5 (9.4%)	3 (5.7%)	7 (13.2%)	13 (24.5%)	21 (39.6%)
Creative activities	6 (11.3%)	1 (1.9%)	6 (11.3%)	12 (22.6%)	23 (43.4%)
Housing, benefits and debt advice	4 (7.5%)	6 (11.3%)	10 (18.9%)	8 (15.1%)	20 (37.7%)
Social activities	3 (5.7%)	2 (3.8%)	6 (11.3%)	13 (24.5%)	24 (45.3%)
Help back into work	5 (9.4%)	9 (17.0%)	10 (18.9%)	10 (18.9%)	16 (30.2%)
Help to stay in work	6 (11.3%)	5 (9.4%)	7 (13.2%)	12 (22.6%)	17 (32.1%)

Q7 Thinking about the Alexandra Road facility, which have helped you best achieve recovery and return home? (Tick all that apply)

- 39 (73.6%) Accommodation
- 33 (62.3%) Meals
- 39 (73.6%) Social support (including the support of others with similar experiences)
- 16 (30.2%) Education or training
- 20 (37.7%) Physical activities
- 28 (52.8%) Creative activities
- 19 (35.8%) Housing, benefits and debt advice
- 29 (54.7%) Social activities
- 9 (17.0%) Help back into work
- 11 (20.8%) Help to stay in work
- 5 (9.4%) None of the above

Q8 What services do you think must be provided for those in crisis in the future? (Tick all that apply)

- 42 (79.2%) Help managing my own mental health
- 18 (34.0%) Help to stay in my own home
- 18 (34.0%) Housing, benefits and debt advice
- 22 (41.5%) The support of others users/survivors
- Other, Please specify
- 11 (20.8%)
- 28 (52.8%) Information and advice
- 17 (32.1%) Getting involved in my local area
- 43 (81.1%) A safe place to go
- 8 (15.1%) Other

Q9 What future support that's not listed would you like to see provided to people to help them achieve what they want to achieve?

30 (56.6%)

Q10 How do you think the current services could be provided differently?

31 (58.5%)

Q11 How do you think the services at Alexandra Road would be best provided in future? (Tick as many as apply)

8 (15.1%) Clinic/ward within a local hospital

25 (47.2%) A local mental health charity

18 (34.0%) A national mental health charity

10 (18.9%) A local user/survivor-led group

21 (39.6%) Alexandra Road run by someone else

14 (26.4%) Other

Other, please specify 18 (34.0%)

Q12 To what extent do you agree with each of the following statements?

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
I want a safe place to go when I'm feeling unwell/in crisis	46 (86.8%)	0 (0.0%)	1 (1.9%)	0 (0.0%)	0 (0.0%)
I prefer a safe place that does not remind me of hospital	43 (81.1%)	3 (5.7%)	0 (0.0%)	1 (1.9%)	0 (0.0%)
I need respite	33 (62.3%)	10 (18.9%)	2 (3.8%)	0 (0.0%)	0 (0.0%)
I would like to be able to get involved in community activities like leisure and sports	22 (41.5%)	11 (20.8%)	10 (18.9%)	2 (3.8%)	0 (0.0%)
I would find it helpful to have advocacy support during any change to services	26 (49.1%)	11 (20.8%)	6 (11.3%)	1 (1.9%)	0 (0.0%)
I want to go, or return, to work	16 (30.2%)	7 (13.2%)	16 (30.2%)	1 (1.9%)	1 (1.9%)
I want to go, or return, to college	13 (24.5%)	8 (15.1%)	17 (32.1%)	3 (5.7%)	1 (1.9%)
Volunteering could help me recover from mental health problems	19 (35.8%)	13 (24.5%)	12 (22.6%)	0 (0.0%)	0 (0.0%)

Q13 Use the space below to tell us any other ideas or suggestions about the future of mental health services for those in crisis in Haringey

22 (41.5%)

About You

Puzzled as to why we ask you so many personal questions?

Well, we're not just being nosey. Asking personal questions can help to improve the services we deliver to the community. Diversity is a key strength of our borough, and the following questions will help us monitor what different groups of people think about a particular service or issue. We'll use this information to ensure people have their say and can influence decisions that affect them - regardless of their age, disability, gender, race, religion, belief or sexual orientation.

Remember that all the information you provide is confidential under data protection legislation; your information is not passed onto anyone else; it's not used to check nationality or citizenship status; and you're not obliged to provide information - but it is our duty to ask all the questions.

Q14 Where do you live now?

24 (45.3%) Renting from the Council or a Housing Association	14 (20.8%) Owned by myself or my partner
5 (9.4%) Sheltered Housing	
6 (11.3%) Renting from a private landlord	0 (0.0%) Extra Care Housing
5 (9.4%) Other	
Other, Please specify	6 (11.3%)

Q15 I am completing this survey as.....

5 (9.4%) A person currently at Alexandra Road	2 (3.8%) A social services employee
29 (54.7%) Someone that's previously used Alexandra Road in crisis	0 (0.0%) A health services employee
3 (5.7%) A relative/unpaid carer for a user of Alexandra Road	0 (0.0%) A medical practitioner
10 (18.9%) A member of the public	3 (5.7%) A mental health charity or other charity worker
Other, Please specify	1 (1.9%) Other
3 (5.7%)	

Age

Q16 What is your age group?

0 (0.0%) Under 19	3 (5.7%) 60-64
3 (5.7%) 20-24	2 (3.8%) 65-74
4 (7.5%) 25-29	0 (0.0%) 75-84
19 (35.8%) 30-44	0 (0.0%) 85-89
21 (39.6%) 45-59	0 (0.0%) 90+

Disability

Under the Disability Discrimination Act a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities. Since 2005, people with HIV, cancer and multiple sclerosis (MS) are covered by the DDA.

Q17 Do you consider yourself to be a disabled person?

33 (62.3%) Yes

20 (37.7%) No

Ethnic Group

Below we are asking you to let us know which ethnic group best describes you? (Please tick one box from the appropriate section)

Q18 White

23 (43.4%) British

0 (0.0%) Greek Cypriot

1 (1.9%) Turkish

0 (0.0%) Gypsy

2 (3.8%) Irish

Other, please write in the box 4 (7.5%)

0 (0.0%) Irish Traveller

0 (0.0%) Turkish/Cypriot

0 (0.0%) Kurdish

5 (9.4%) Other

Asian or Asian British

0 (0.0%) Indian

1 (1.9%) Bangladeshi

0 (0.0%) Pakistani

0 (0.0%) East African Asian

0 (0.0%) Other

Other, please write in the box 0 (0.0%)

Mixed

3 (5.7%) White and Black Caribbean

1 (1.9%) White and Asian

0 (0.0%) White and Black African

0 (0.0%) Other

Other, please write in the box 0 (0.0%)

Black or Black British

3 (5.7%) African

6 (11.3%) Caribbean

2 (3.8%) Other

Other, please write in the box 1 (1.9%)

Chinese or other ethnic group

2 (3.8%) Chinese

0 (0.0%) Other

Other, please write in the box 0 (0.0%)

Gender

Q Are you?

17 (32.1%) Man

29 (54.7%) Woman

Gender identity

Q Does your gender differ from your birth sex?

20
1 (1.9%) *Yes*

40 (75.5%) *No*

Religion

Q21 Do you have a religion or belief that you would like to mention?

15 (28.3%) No religion

4 (7.5%) Muslim

20 (37.7%) Christian

0 (0.0%) Sikh

1 (1.9%) Buddhist

1 (1.9%) Rastafarian

0 (0.0%) Hindu

2 (3.8%) Other

1 (1.9%) Jewish

Please write in

2 (3.8%)

Sexual orientation

Q22 How would you describe your sexual orientation?

37 (69.8%) Heterosexual

2 (3.8%) Gay

0 (0.0%) Bisexual

3 (5.7%) Lesbian

Thank you for taking the time to complete this survey